Install Apps (Outlook) using Mobile Application Management from Intune

Before You Start

DO NOT BEGIN ENROLLMENT WITHOUT THE INFORMATION BELOW:

- Your device needs to be on Android 12.0 or higher (please update to the most current version before beginning).
- Know your DSU login credentials and password.

For more enrollment information, see What happens when I install the Company Portal app and install a managed version of Apps such as Outlook?

Mobile Application Management (MAM) through Intune offers substantial benefits for both DSU and employees. For DSU, Intune's MAM ensures enhanced security by allowing ITS staff to control and protect corporate data within mobile apps without managing the entire device. This means increased data privacy and compliance adherence. For employees, MAM enhances productivity by enabling seamless access to corporate apps while maintaining the privacy of personal data. Overall, Intune's MAM empowers businesses to achieve their security and productivity goals while providing employees with flexibility and convenience.

Installing Managed Apps – An Overview

Below is an overview of installing managed apps. You may use this as a quick guide or view the step-by-step instructions starting on the next page.

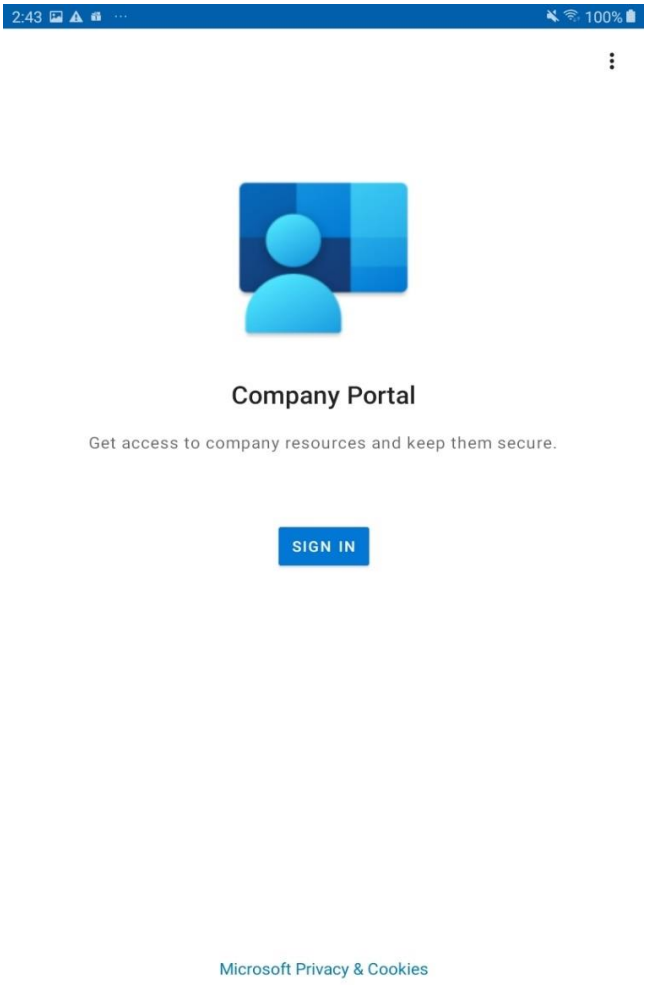
1. Install the Intune Company Portal from the Play Store and follow the setup/login process.
2. Install Microsoft Outlook from the Play Store and follow the setup/login process.
3. Checking if your device is set up correctly.

Installing Intune – Step-by-Step Instructions

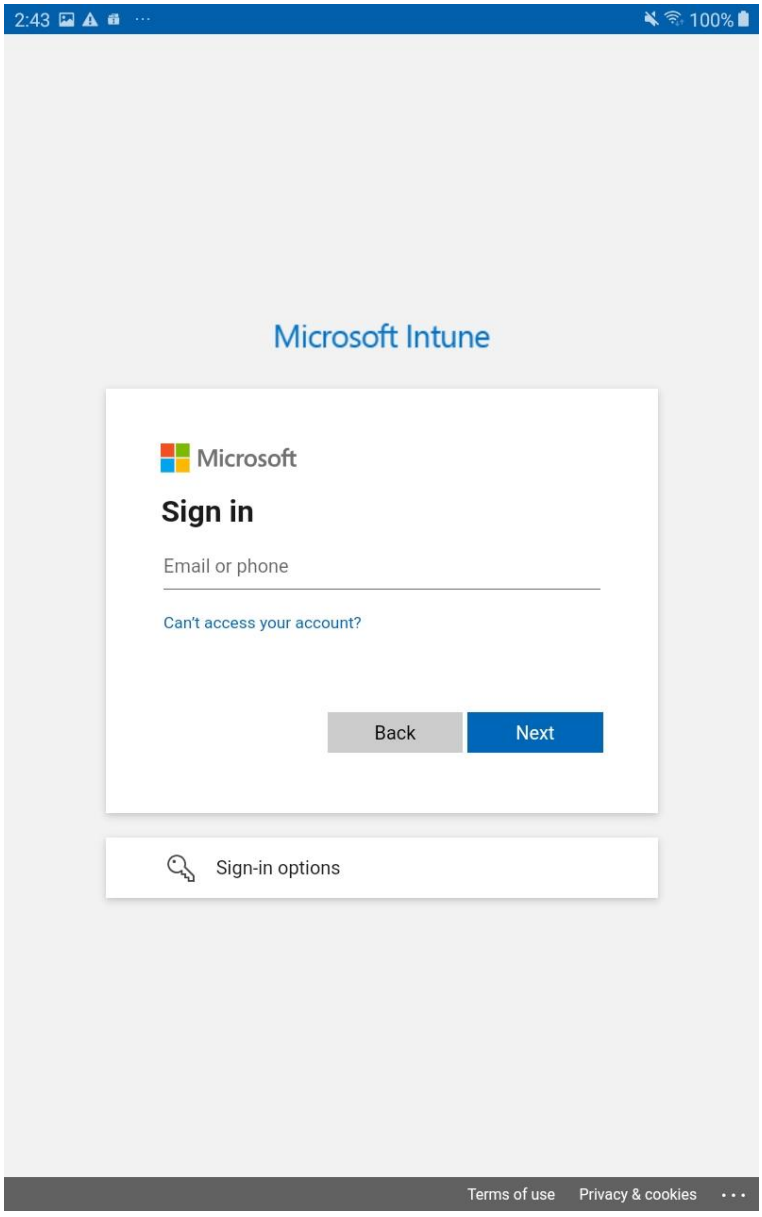
1. Go to the **Google Play Store** and install the **Intune Company Portal** app.

2. Open the Intune Company Portal app.

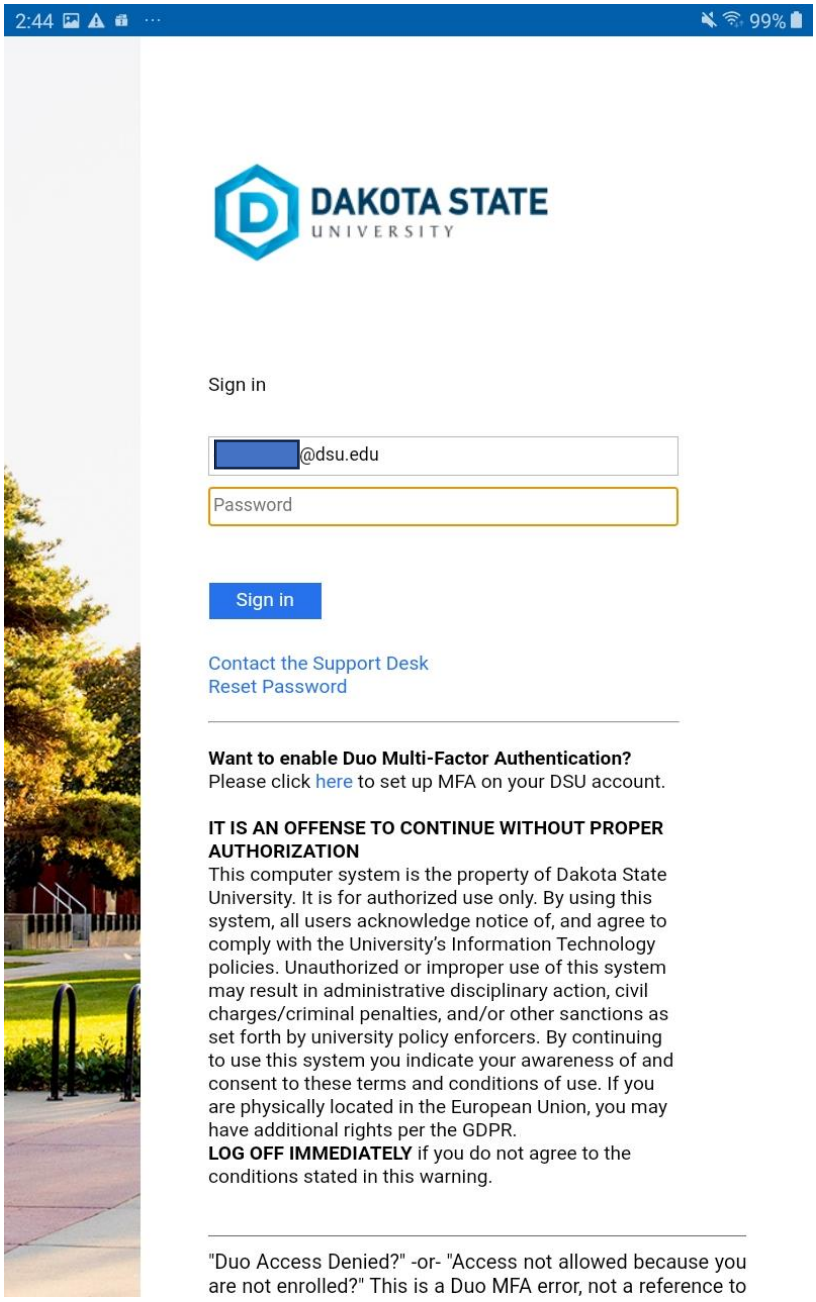
3. Click Sign In.



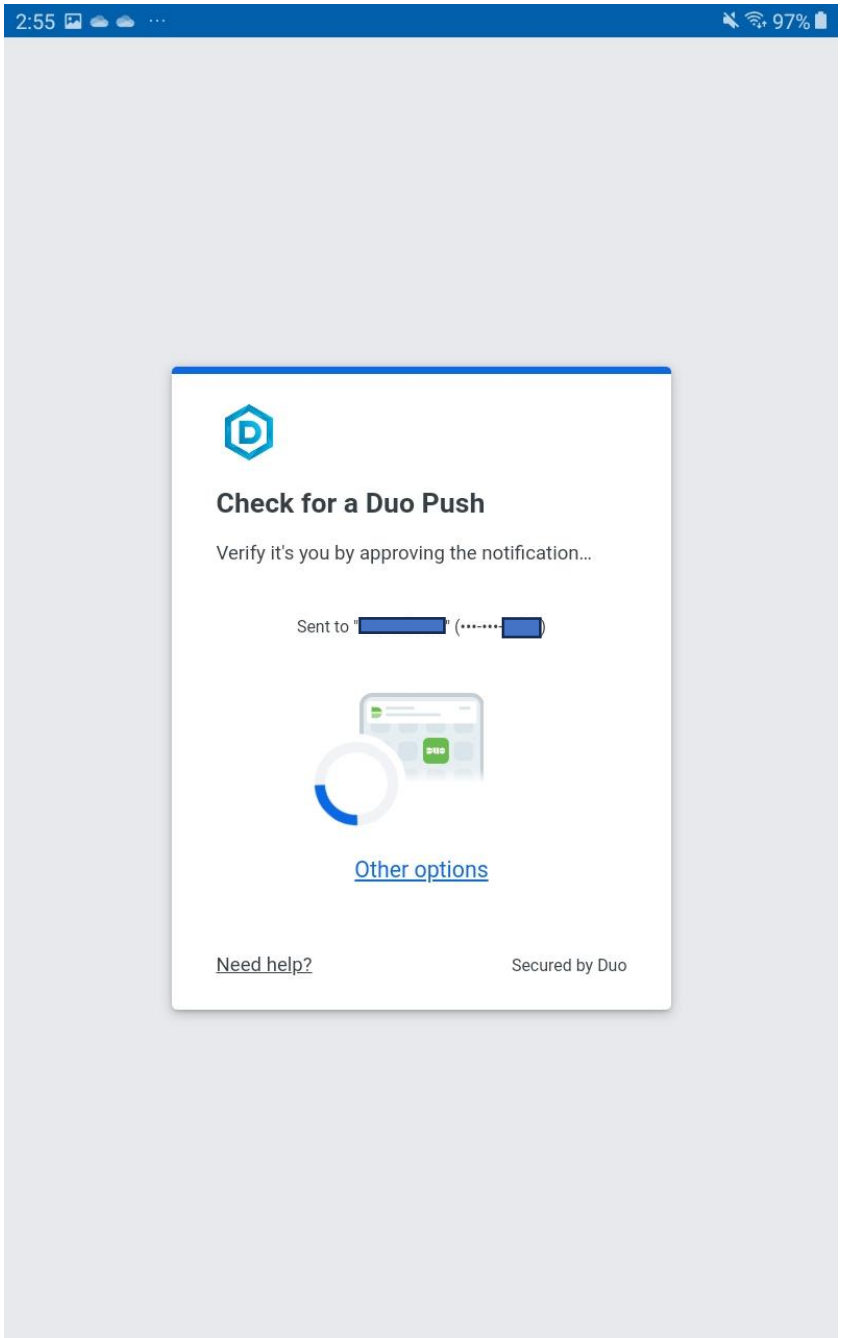
4. On the next page you'll be asked to enter a phone or email address. Fill it in with your @dsu.edu email account and select next.



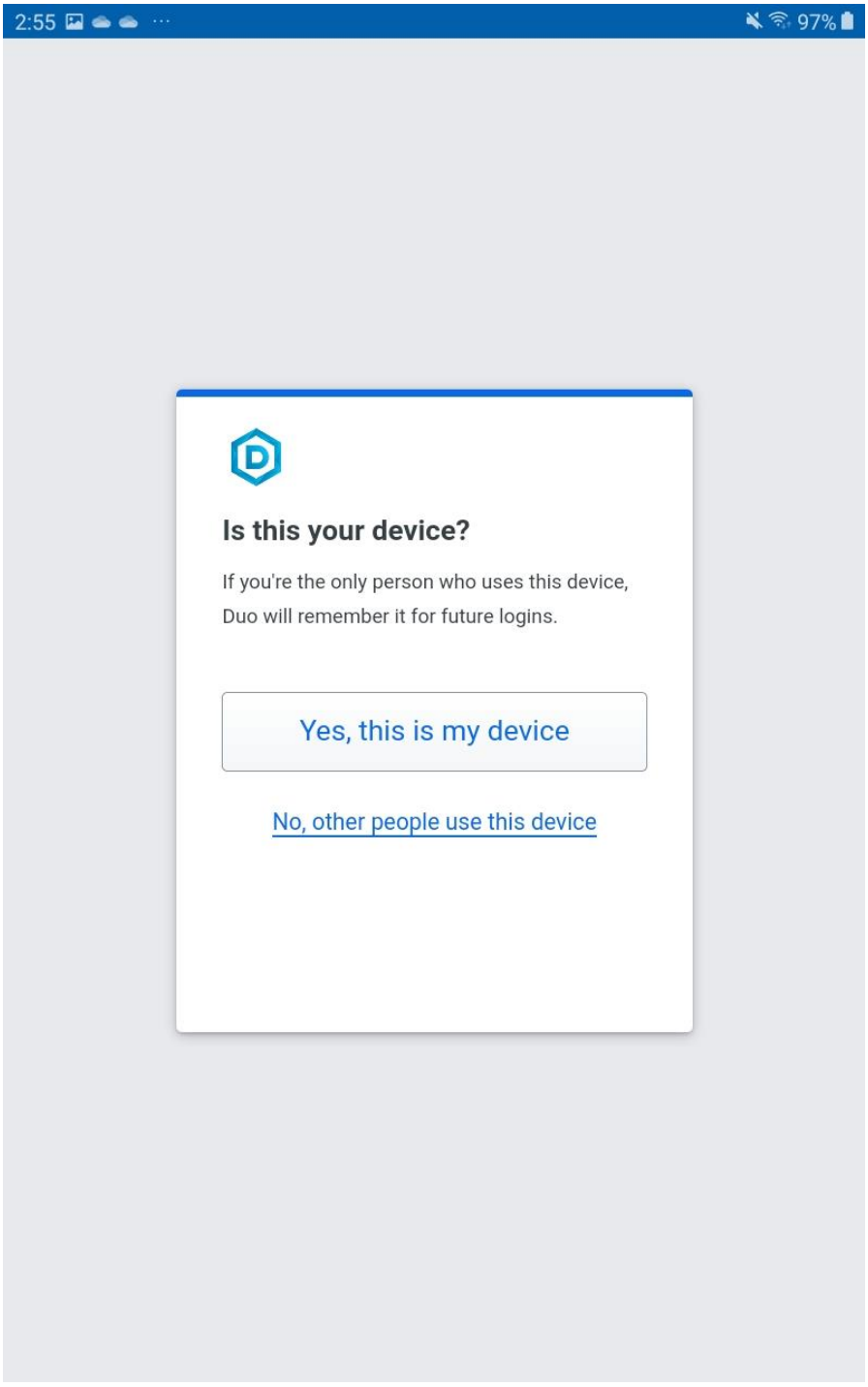
5. This should then bring you to the DSU ADFS sign in page. Sign in here as you typically would for any other school resources and select the sign in button.



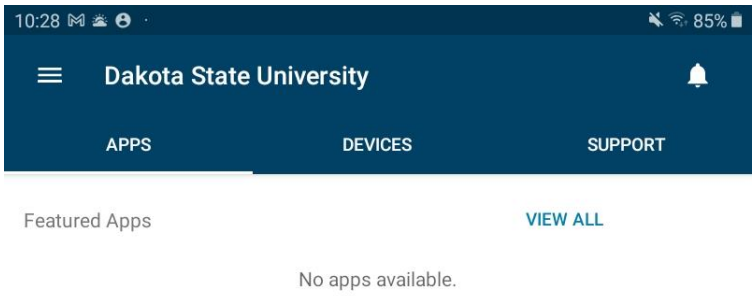
6. Once signed in, the device should prompt you for DUO MFA.



7. Select “Yes, this is my device.”



8. From this point you should be taken to the DSU pane for Intune Client Portal. This app brokers the communication between DSU and your apps accessing DSU resources. You can close out of this app now.



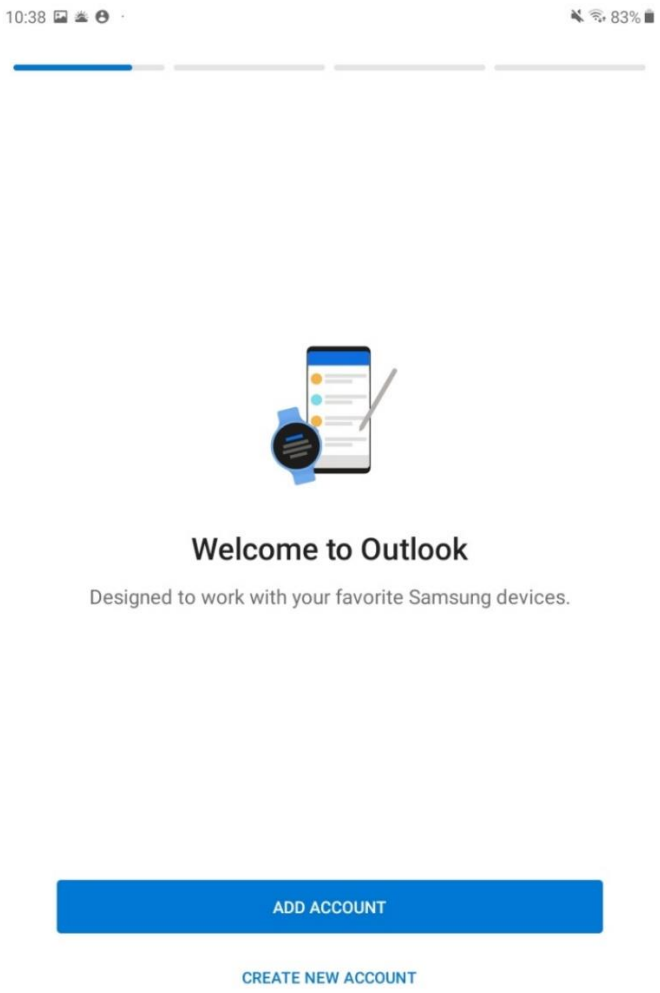
9. Next, you'll want to restart your Outlook app on your phone if you were already using it to access your DSU email. If you've already had it installed, you may be prompted to re-sign back in and verify using MFA. You can then skip to "Check if your device is setup correctly" section. If you don't have Outlook installed, please continue.

Installing Outlook – Step-by-Step Instructions

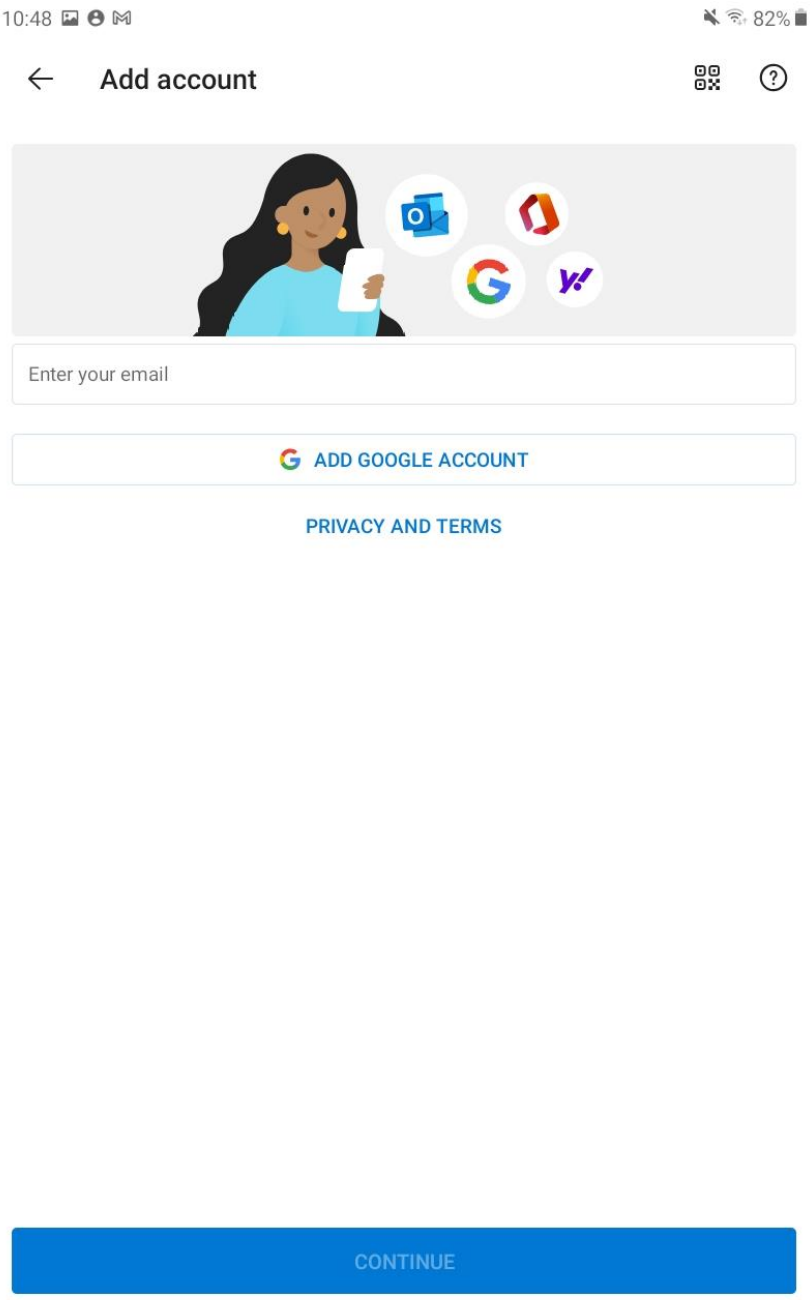
10. Go to the **Google Play Store** and install the **Microsoft Outlook** app.

11. Open the Outlook App on your Device

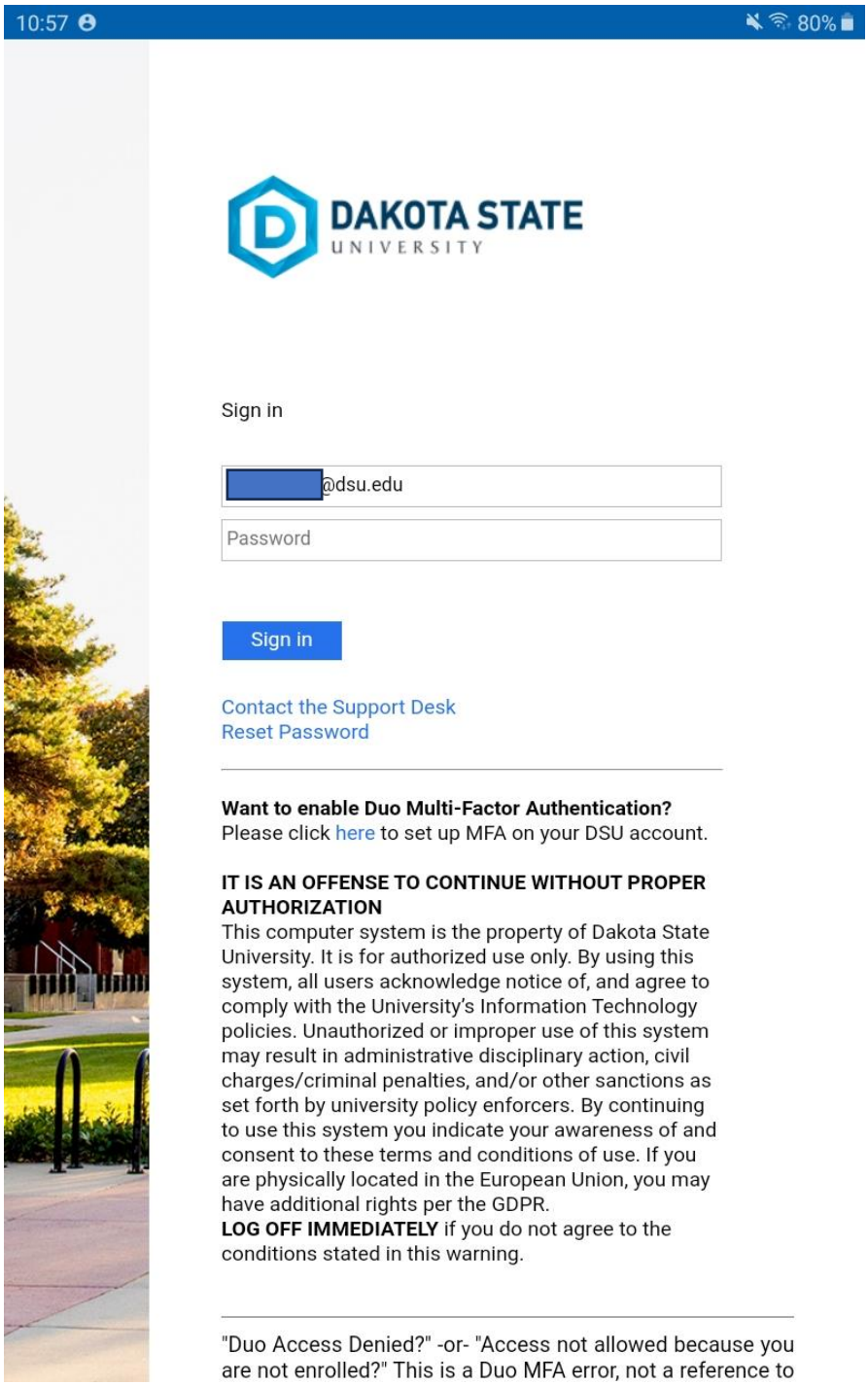
12. One you open the app you'll be prompted to add an account. Select Add Account.



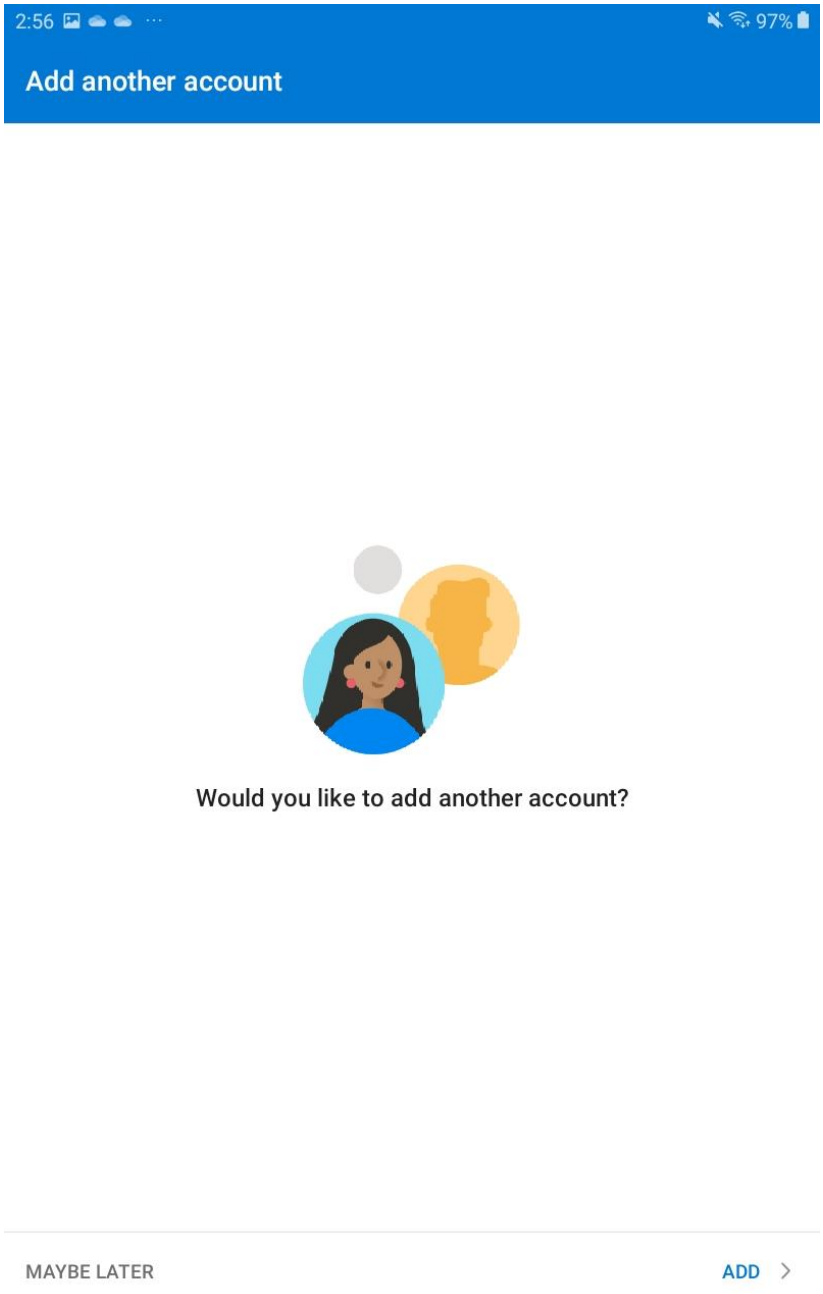
13. Enter your @dsu.edu email address and continue.



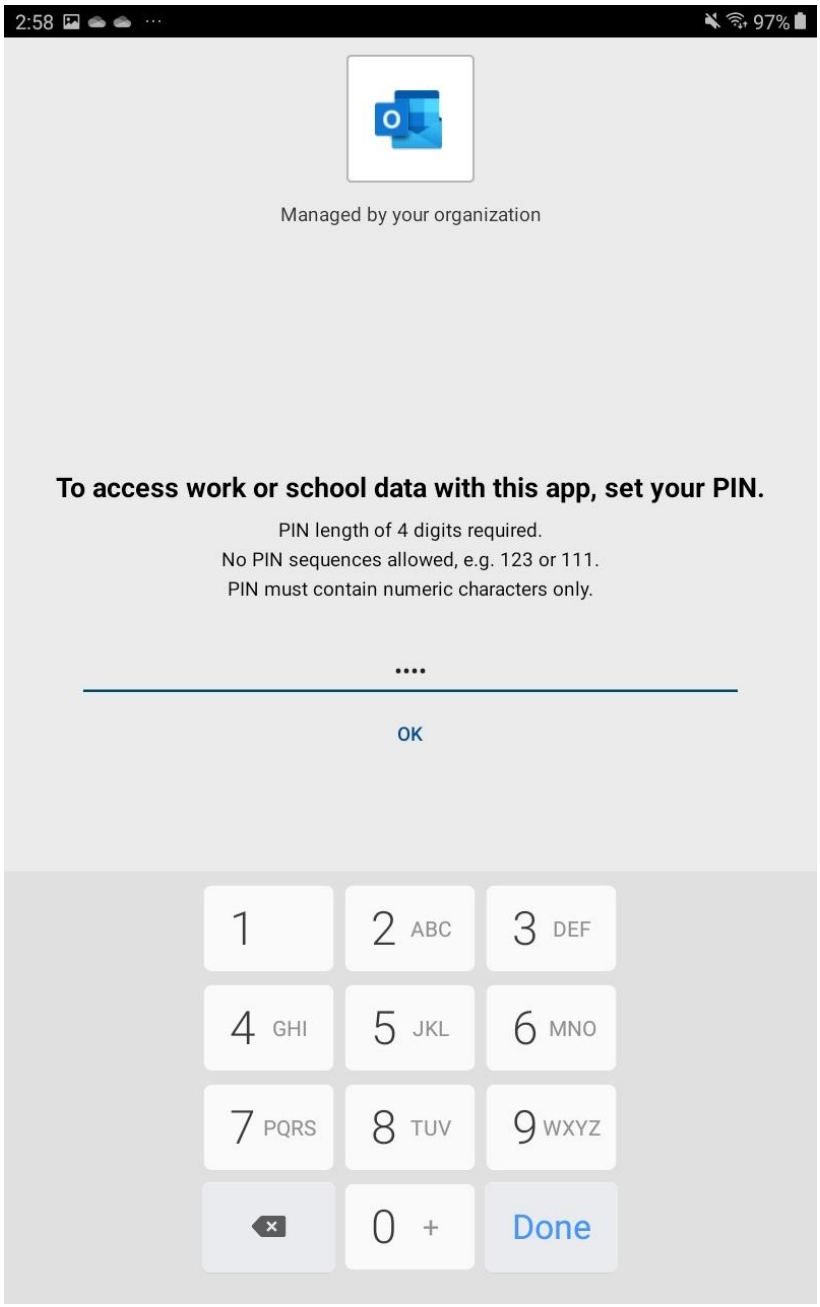
14. This will bring up the DSU ADFS sign in again along with the DUO challenge. Follow this as before.



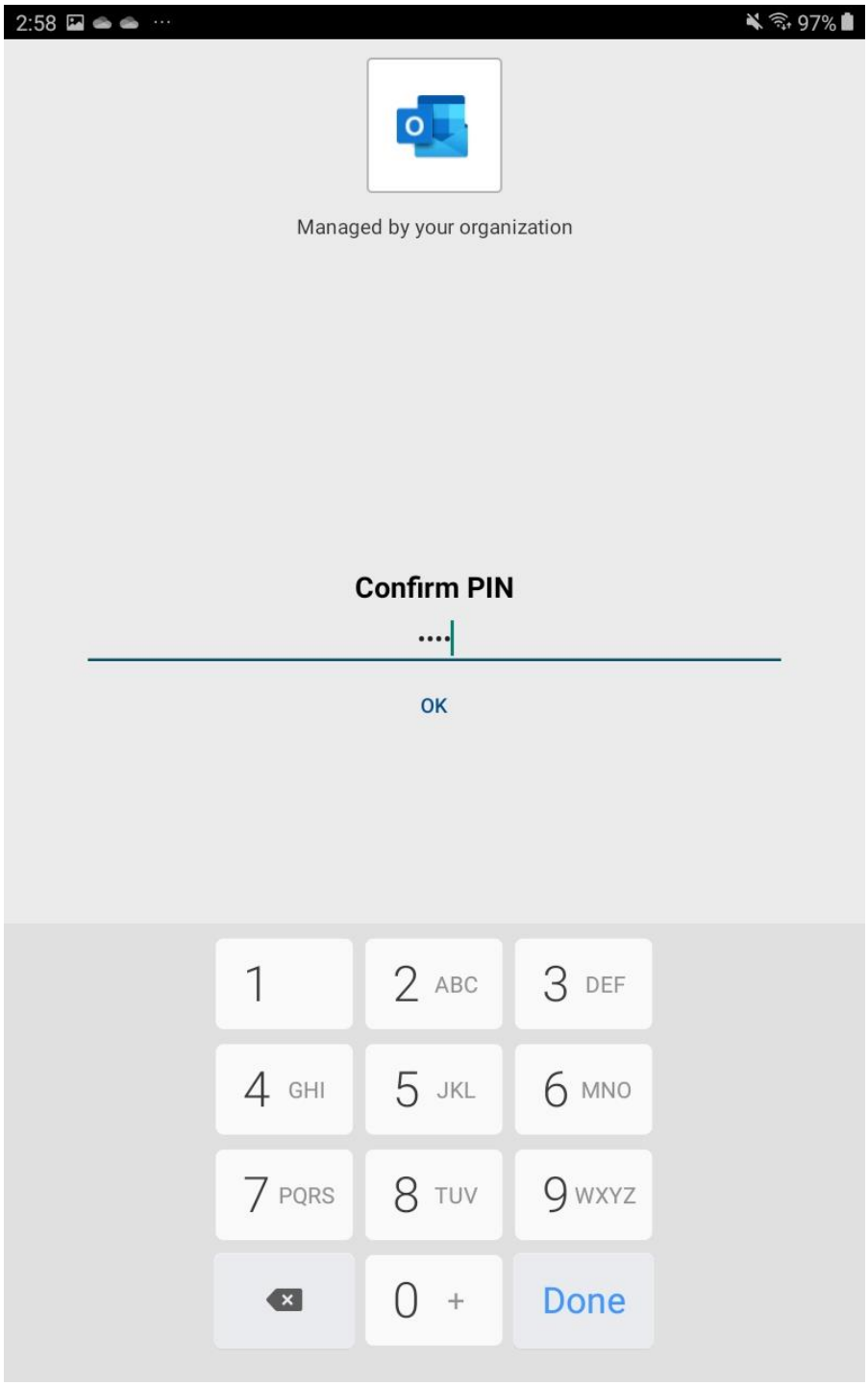
15. From here you should be prompted if you'd like to add another account to your device. Select the "Maybe Later" grey option in the bottom left and your device should start syncing.



16. As the account syncs, you should then receive a pop-up prompt to set a PIN for your outlook account. This can be the same as your current device PIN or different. It just needs to follow the requirements prompted on screen.

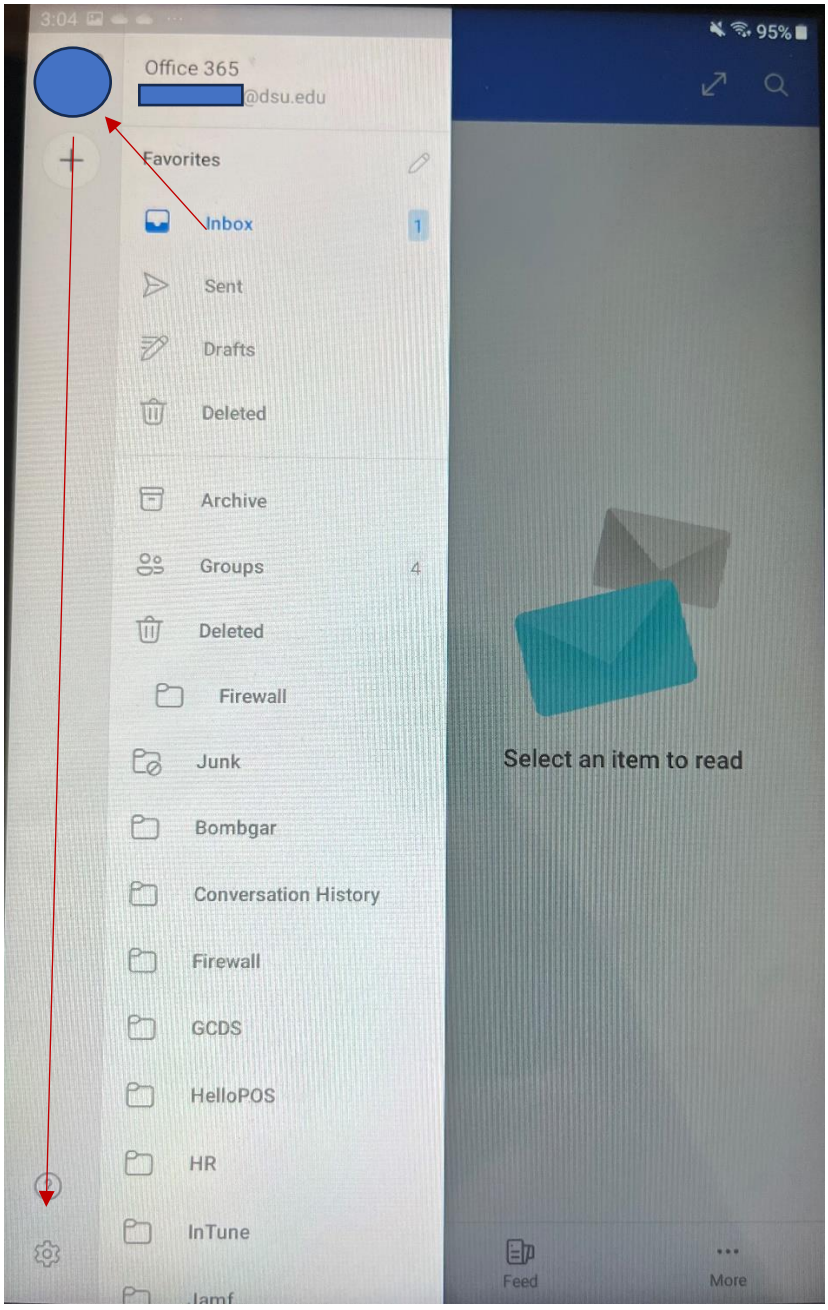


17. Confirm PIN

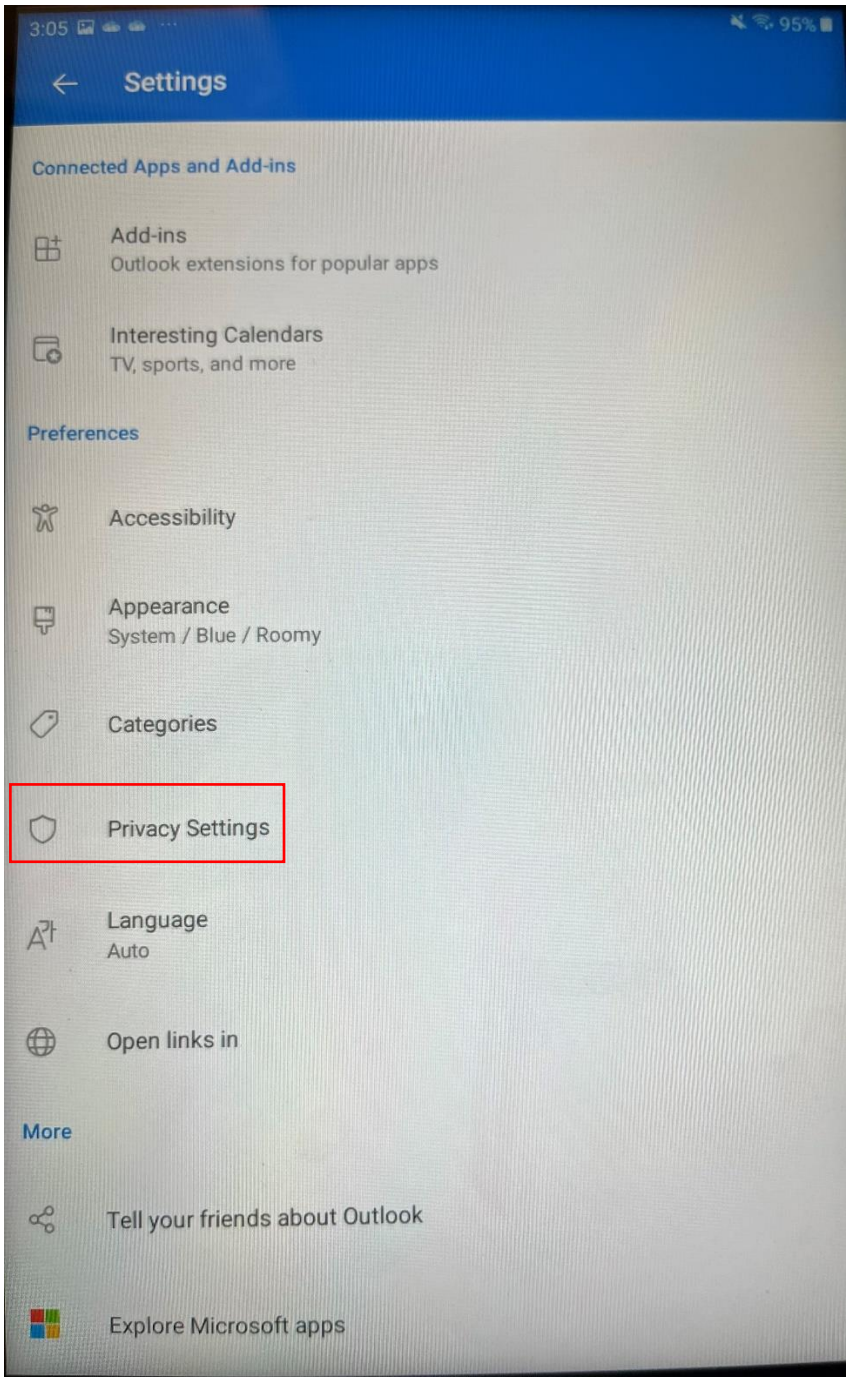
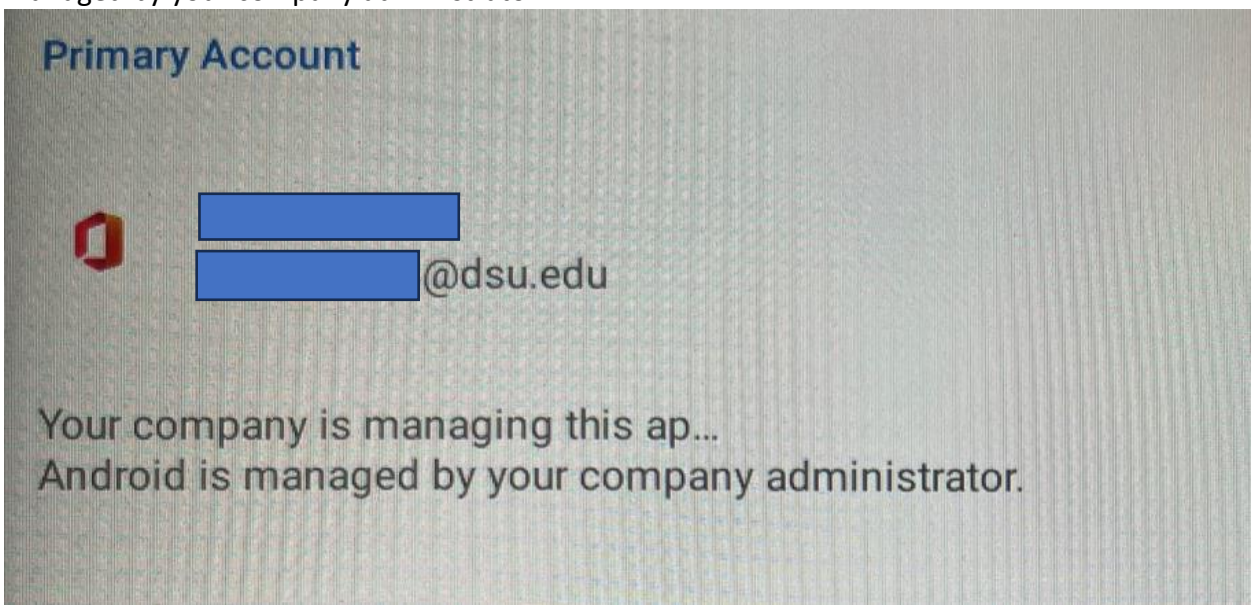


Checking if Your Device is Setup Correctly

18. From your inbox you can select your profile icon in the top left. This should pull up a side pane. On the bottom left you should see a gear cog for Settings.



19. Scroll down to the bottom of the page and you should see a Privacy Settings option, select it.



20. You should see your DSU account listed as the Primary and that this app is being managed by your company administrator.